

GENERAL RENTALS CONDITIONS

Booking period : The booking of a pitch or holiday letting become effective with our agreement and after receipt of your rental contract together with the requested deposit sum.

The booking of a pitch or holiday letting is concluded for a determinate period. In the event of delay, we ask you to notify us. The pitch is available from 2pm, and must be free by 11am.

The rented accommodation is available from 16:00, and must be free by 10:00.

Prices : The basic accommodation (gîte, chalet, mobile home) package included water, gas and electricity.

The basic outdoor pitches package included: 2 persons, pitch for a tent, caravan or camper van and 1 car, access to sanitary facilities with warm water. The price for pitch is for one night.

The local tourist tax is here not included 0.66 € per person (more than 18 years old) and per day.

The little pets are admitted for an extra charge. You must keep them on a lead and be able to present their updated vaccination record and tattoo. Dangerous dog are not allowed.

The balance of the holiday price, tax and extra charges must be paid on arrival for the places and 30 days before the arrival for the accommodations.

For rented accommodation, a loss/damage deposit of 150€ will be requested on your arrival. This deposit will be return to you at the end of the stay or sent to you 5 days after your departure, after deducting any possible fees for repairs and/or for the value of any missing or damaged items. The hirer will be responsible for cleaning the mobile home. A lump sum of 45€, (55€ for the houses) will be kept if the rented accommodation has not been cleaned prior to departure.

NO RIGHT OF RETRACTION: According to the article L.121-19 of the code of the consumption, the Camping the Coudoulets informs its customers that the sale of services of lodging services provided at a certain date, or according to a determined periodicity, is not subject to the 14-day cooling-off provisions.

Cancellation : Any cancellation of a booking must be made in writing (by registered letter with acknowledgement of receipt) and sent to the establishment). In case of a cancellation, the amount to be kept or due is as follows: administration fees and the deposit will be retained (more than 30 days before the starting date of the holidays). The full amount of your stay (less than 30 days before the starting date of the holidays, if you didn't come or if you leave before the end of your planned date of departure). If you take cancellation insurances read the insurances conditions. In case of cancellation due to camping Coudoulets, except in case of force majeure, the stay will be fully refunded. However, this cancellation can not give rise to the payment of damages

Capacity of the rented accommodations:

4 to 5 people (babies and children included) and 1 car for mobile home

6 people (babies and children included) and 1 car for gîtes/maisonnettes

6 people (babies and children included) and 1 car for outdoor pitches

2/3 people (babies and children included) and 1 car for tent.

The campsite management shall refuse access to families of a number of participants greater than the rented accommodations capacities.

The booking of a pitch or holiday letting become effective with our agreement and after receipt of your rental contract together with the requested deposit sum. A payment of 25% of the stay, along with administration fees to reserve accommodations (or 90€ for pitches).

On receipt of your hire contract and deposit, we will send you confirmation.

MEDIATION OF DISPUTES OF CONSUMPTION: In accordance with the provisions of the Consumer Code concerning "the process of mediation of consumer disputes", the customer has the right to make free use of the mediation service proposed by (name of the company). The mediator "consumer law" thus proposed is MEDICYS. This mediation device can be reached by:

- electronic way: www.medicys.fr;

- or by post: MEDICYS - Center of mediation and amicable settlement of the judicial officers - 73, Boulevard de Clichy, 75009 Paris »