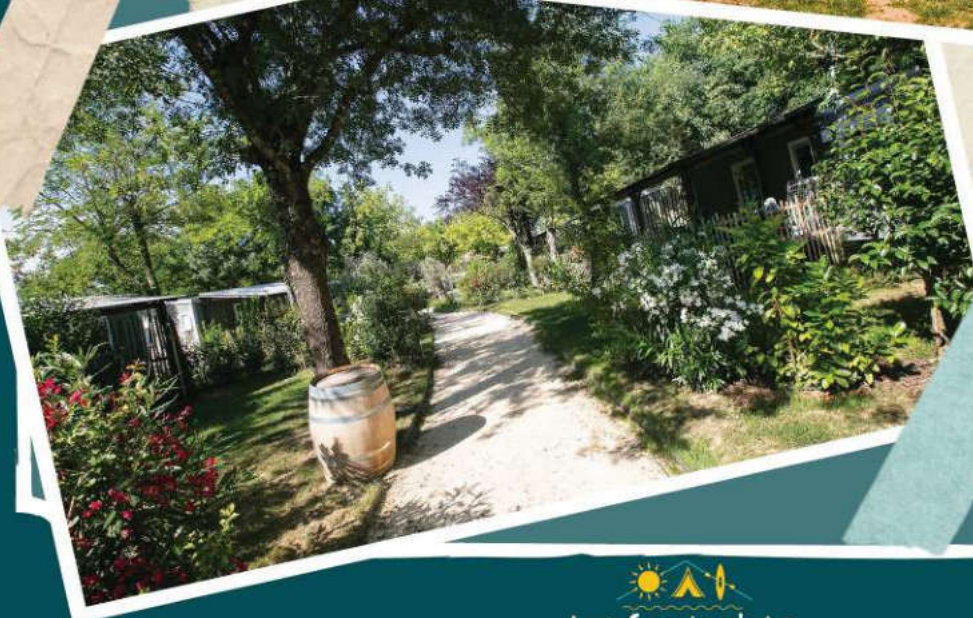


WELCOME BOOKLET



WORD FROM THE TEAM

The whole Les Coudoulets campsite team wishes you a warm welcome.

Thank you for choosing our site for your holidays.

We will do our best to make your stay a roaring success...

Happy holidays at Les Coudoulets!

The Pourzache family (3 generations...)



CONTENTS

3. Practical info
4. Water park
5. Events / activities
6. Pitch / sanitary facilities
7. Rented accommodation
8. Map of the campsite
10. Ecotourism
11. The region
12. Food & drink
13. Recipes
14. Games
15. Info and safety / Useful numbers



~ PRACTICAL INFO ~

RECEPTION

The reception is open 7 days a week:

Opening:

Low season: 8.30 a.m. to 11:30 a.m.
and 3.00 p.m. to 6.30 p.m.

High season: 8 a.m. to 12 p.m. and
3 p.m. to 7 p.m.



Late arrivals possible (please call to let the campsite know).



The gate is locked between 10.30 p.m. and 8 a.m.

SERVICES



Mail drop-off and pick-up, campsite postcards, stamps, etc.

Lost property

Fridge rental

Sheet rental

Pushchair, travel cot, and high chair rental

Tourist information, documents on the surrounding area, walks, bike routes, sites to visit

Library

Bookings: canoeing/kayaking, horse-riding, canyoning, treetop adventure courses



Laundry: The laundry is located in the sanitary block (4b): washing machines, dryer; use your own laundry detergent or buy single doses at reception. Laundry bins. Ironing board and iron, microwave available.

Washing machine tokens

Dryer tokens

Single-dose laundry detergent



Wi-Fi: Wi-Fi access across the whole campsite.



Electric Citroën Méhari rental:

4-seater

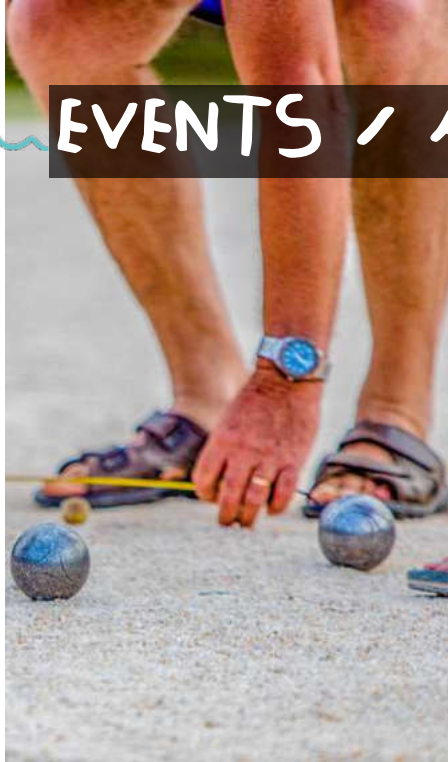
Max. 150km range

For the day (9 a.m. / 6 p.m.)

Deposit: €600

Advance booking required.

EVENTS / ACTIVITIES



The events programme is displayed on the board near the sanitary facilities. Go straight to the specified location when the activity is set to start.

In the daytime:

Manual activities, group games, major events, beginners' canoeing/ kayaking, pétanque competitions, table tennis tournaments, volleyball, hiking, etc.

In the evening:

Mini disco, magic shows, clowns, wooden games, etc.

CANOEING / KAYAKING

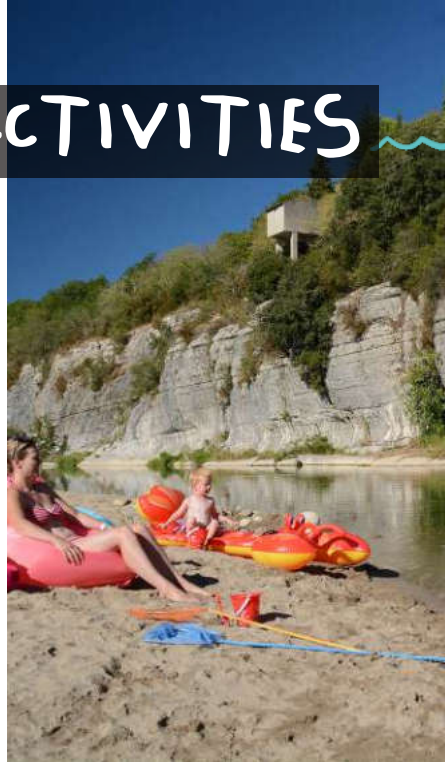
Balazuc / Pradons: 8km,

- 2-pers. canoe
- 3-pers. canoe including 1 or 2 children over 7
- Kayak

With our partners: Gorges de l'Ardèche (30km): prices at reception.

Children must be aged 7 or above and be able to swim.

With our partners:
Canioning, caving,
horse-riding, treetop
adventure courses.



OTHER FACILITIES & EQUIPMENT

Playground with inflatable play centre: from 9 a.m. to 9 p.m. under parental supervision.

Volleyball court, basketball hoop, pétanque courts (10); football field (11), table tennis tables (9), outdoor fitness area (15).

Balls of all sizes, table tennis bats, outdoor games and board games available from the bar



THE RIVER

The Ardèche River is accessible via either the stairs (13a) or a short footpath (13b). Enjoy the sand and pebble beach. Swimming, fishing (fishing permit required - on sale in Ruoms), canoeing, inflatable boats and water pistols (they're allowed down by the river!).



ACCOMMODATION



Strictly no smoking in the mobile homes (otherwise the deposit will be withheld).

In case of departures outside reception opening hours. The deposit cannot be returned in advance and will be sent to you minus any bank transfer costs. Accepted methods of payment: French bank cheques, cash, holiday vouchers, and VISA and Eurocard Mastercard credit or bank cards.

In the name of the entire campsite team, we wish you a pleasant stay and are here to help throughout your holidays.



Rented accommodation must be vacated **no later than 10 a.m.** on the day of departure. Remember to book your appointment no later than 2 or 3 days prior to departure.

If you notice any issues upon entering the rented accommodation allocated to you, please **report them to reception the same day**.

No complaints can be taken into account on the day of your departure, or after your stay.

You are responsible for final cleaning, failing which cleaning will be billed.

Out of respect for the next people staying in the accommodation, please leave it clean. We would also like to draw your attention to a few instructions to follow prior to your departure (non-exhaustive list):

- ✓ Clean inside the microwave
- ✓ Defrost and clean the refrigerator.
- ✓ Do the washing up
- ✓ Clean the hotplate and work surface
- ✓ Clean the coffee pot
- ✓ Empty the bins: bin and recycling area at the campsite entrance
- ✓ Clean the bathroom and sanitary facilities (plughole and shower tray)
- ✓ Shut all windows and doors.
- ✓ Do not leave anything in the cupboards.
- ✓ Floors: Sweep and mop
- ✓ Outdoors: Clean garden furniture
- ✓ Turn off radiators or air conditioning.

If a pet stays in your rented accommodation, you can borrow a vacuum cleaner from reception. **Reminder: pets are not allowed to climb on beds or sofas (watch out for fur).**



PLAN DU CAMPING



N

-  Mobil-home PREMIUM
-  Mobil-home GRAND CONFORT
-  Mobil-home OLIVIERS
-  Mobil-home CHARDONNAY
-  Mobil-home LAVANDIN
-  Gîte / Cottage
-  Tente Canadienne
-  Emplacements / Pitches
-  Empl. Grand Confort / GC.Pitches
-  Sanitaires privatifs sur emplacement
-  Sanitaires privatifs à 20m
-  1 Réception
-  2 Bar - Restaurant
-  3 Sanitaires / Sanitary facilities
-  4 Sanitaires enfants
Sanitary for children
-  4b Laverie / Launderette
-  5 Borne Camping-car
Camper van service point
-  5b Douche chien / Shower for dog
-  6 Espace aquatique
Water park
-  7 Piscine couverte / Covered pool
-  8 Jeux enfants
Play equipment for children
-  9 Ping-pong / Table tennis
-  10 Pétanque - Volleyball - Basket
Boules - Volleyball - Basketball
-  11 Terrain multisports
Multisport area
-  12 Barbecue / BBQ
-  13a  13b Accès rivière
Access to the river
-  14 Tri sélectif / Waste sorting
-  15 Piste de Pumptrack
-  16 Air de Fitness / Fitness
-  Aire canine / Dog walking area
-  Débarcadère canoë kayak
Jetty canoe kayak
-  Parking





QUALITY AND ENVIRONMENT

We are signatories of the “**Camping Qualité**” (i.e., high-quality campsite) charter, and so, take care to ensure the quality of your stay and surroundings. Quality covers 5 criteria:

• **A warm welcome**, to contribute to making your stay pleasant and friendly.

• **Flawless cleanliness** everywhere on the campsite.

• **Accurate and honest information.** We are committed

to providing you with full and detailed information on our campsite, services, activities, and prices.

• We endeavour to provide you with a **well-kept, private pitch** and guarantee a peaceful and quiet stay.

• We are committed to providing **attractive and well-kept surroundings.**

Our priorities include landscaping and energy saving.

We do our best to protect the environment. A few examples : The water for the sanitary facilities is heated using solar energy, the water for the swimming pool is heated by a heat pump, we use electric cars to move around the campsite, and every year we plant multiple local trees and bushes...

While on holiday at the campsite, it's important to keep up environmentally-friendly practices.

Let's protect the environment together:

- I avoid waste (water and electricity), don't play with water from taps or sanitary facilities. I take care not to leave the tap on when I brush my teeth or lather up when showering
- I recycle waste. Household waste must be disposed of neatly in the brown containers. A glass container (green), packaging and paper containers (yellow), and a battery container are located at the entrance to the campsite (14). Dog waste bags are available from reception.
- When I leave the mobile home, I turn off the lights and heating
- I remember to turn off the heating when I open the windows of the mobile home
- I don't litter the campsite with cigarette butts, chewing gum or waste (paper, plastic cups, drinks cans, etc.)
- I don't wash bikes and cars, tarpaulins, etc. with the hose
- I respect the environment.

